WILLIAM A. MUNDELL CHAIRMAN

COMMISSIONER

COMMISSIONER

IN THE MATTER OF OWEST

IN THE MATTER OF US WEST

WITH SECTION 271 OF THE

SECTION 252(e) OF THE

CORPORATION'S COMPLIANCE WITH

TELECOMMUNICATIONS ACT OF 1996

COMMUNICATIONS, INC.'S COMPLIANCE

TELECOMMUNICATIONS ACT OF 1996.

JIM IRVIN

MARC SPITZER

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BEFORE THE ARIZONA CORPORATION COMMISSION ED

Arizona Corporation Commission

DOCKETED

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AZ CORP COMMISSION DOCUMENT CONTROL



Docket No. RT-00000F-02-0271

Docket No. T-00000A-97-0238

AMENDED NOTICE OF DEPOSITION

YOU ARE HEREBY NOTIFIED that, pursuant to RCP 26 and 30, the deposition will be taken upon oral examination of the persons whose names and addresses are stated below at the time and place stated below before an officer authorized by law to administer oaths. If the names are not known, a general description sufficient to identify those persons or the particular classes or groups to which those persons belong is given below.

PERSONS TO BE EXAMINED:

Arturo Ibarro, Jr and Dana Filip

DATE AND TIME OF DEPOSITION:

November 19, 2002 at 9 AM and 1PM

PLACE OF DEPOSITION:

Residential Utility Consumer Office, 1110 West Washington, Suite 220 Phoenix, AZ 85007

Daniel W. Pozefsky Staff Attorney

2	of the foregoing filed this 29th day of October, 2002 with:		
3	Docket Control		
	Arizona Corporation Commission		
4	1200 West Washington		
اہ	Phoenix, Arizona 85007		
5	CODIFO of the formacing band delicered		
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6	mailed this 29th day of October, 2002 to:		
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EXHIBIT 1



SEDONA 271 TEST ADVISORY GROUP MEETING MINUTES

Thursday, June 13, 2002 8:30 AM

Qwest Comments: Below are modifications consistent with Qwest's understanding of what was discussed and agreed upon in the TAG on June 13, 2002.

Section I: Opening Business

1. Introduction

The meeting of the Arizona Commission Sedona Test Advisory Group (TAG) was held on Thursday, June 13, 2002 with attendees attending via conference call.

2. Roll Call

Roll call was taken at the beginning of the TAG Meeting to ensure the test participant groups (CLECs, Pseudo-CLEC, Test Administrator, Qwest, DCI and ACC) had a representative present. The following test participants attended:

Company	Name
CGE&Y	Debra Prescott
CGE&Y	Ellen Pritts**
CGE&Y	Jerry Stroud
CGE&Y	Susan Hayslip**
DCI	Hagood Bellinger**
DCI	Phil Doherty**
HP	Sumil Saigal
HP	Curt Carland
WCOM	Chad Warner
WCOM	Becky Oliver
Qwest	Lynn Stang
Qwest	Dean Buhler*
Qwest	Janet Nimrod
Qwest	Mike Williams
Qwest	Kathy Haile
Qwest	Merrill Bennett
Qwest	Monica Luckritz
Qwest	Wendy Green
Qwest	Sandy Maffei
Qwest	Trina Jones
Qwest	Scott Alexander
Qwest	Judy Madden
Qwest	Lorretta Huff
Qwest	Jeff Thompson
AT&T	Tim Connolly*
AT&T	Rick Wolters

^{*}TAG Core Members, **AZ 271 Management Team members (ACC, CGE&Y, DCI)

1. Meeting Packet/Project Calendar Review

Debra Prescott went over the contents of the meeting packet. The meeting minutes for May 21, 2002 were included in the packet. The meeting minutes were accepted as issued with the comments from Qwest.

Section II: Discussions



1. Long Term PID Admin

Staff attended the last meeting concerning long Long term Term PID administration Administration (LTP)., there was not proposal was submitted from Qwest to the LTPA email distribution list. However, at this time and Staff was not certain that it had received a copy, ean not move forward with a decision until the proposal has been submitted. Qwest reported that the ROC Steering Committee was to give the Executive committee its recommendation, after which the next step would be for the ROC commissioners to publish how they would like to proceed. (Worldcom confirmed that this also was its understanding as to the status of LTPA.) AT&T stated they will not continue to support PID administration on an individual state basis. Qwest stated there has not been anything sent out from the ROC since the last meeting, but Qwest will forward to the AZ TAG a copy of the eurrent-Long Term PID Administration Proposal it provided to the LTPA distribution list. This will continue to be an item on the TAG Discussion list for the future.

(Action Item* Qwest to distribute to the AZ TAG the current Long Term PID Administration Proposal.

2. PO-19 Operations Document

Wendy Green explained the <u>second</u> exclusion to be <u>applied toconsidered for</u> the PID <u>which was</u> followed by discussion between among the parties concerning acceptance of the exclusion. It was explained the reason the exclusion had been discussed in <u>CMP</u>, referred to the SATE Users Group meetings where a proposal was put together and presented back; referred to CMP and brought back to the <u>SATE Users Group</u> for approval. That reason is the separate prioritization of <u>SATE and IMA</u> that could result in something being implemented in <u>IMA</u> but not prioritized high enough to be implemented in <u>SATE</u>. AT&T and WCOM stated they would need to discuss with their people involved in the discussion of the <u>PID</u>-prioritization process in the SATE Users Group and the CMP meetings before accepting the exclusion to the PID.

(Action Item*) Qwest to distribute a copy of the meeting minutes from the SATE User's Group meeting documenting the discussion of the exclusion for the PO-19 PID.

Further discussion surrounding PO-19 included:

<u>Definition of major release</u> – Qwest stated this definition is in the CMP redesign document effective 5/2/02, AT&T stated they will confirm this in the June filing,

<u>VICKI</u> – concerning <u>FOC</u> for flow through and that <u>:</u>PO-19<u>B</u> only measures flow through not VICKI, flow through occurs automatically. Qwest further stated that if a FOC is received in SATE or production it is flow through and if there is no FOC received the order falls to manual handling.

Owest I Chart – The I chart will in 10.0 but Qwest will be using a worksheet going forward.

<u>Listing of Legacy Systems involved in outage exclusion</u> – Qwest is not agreeable to update PID continuously. AT&T requested a reference list be added to the web site of the systems. Qwest agreed to <u>clarify the reference to "underlying systems" language in the PID. add a list of systems that impact the IMA interface.</u>

<u>Update product/activity combinations in PID description</u> – Qwest will add note that product/activity mix for PO-19 B will be evaluated after each major release and updated as necessary. Qwest will distribute a list to CLECs with information provided for release, product/activity is updated when multiple CLECs are utilizing and include all activity in 95% of production. AT&T requested that <u>a CLEC be able to add a product or activity to the product/activity mix be subject to CLEC requests for additions be added to for PO-19 B even if only one CLEC is utilizing,</u> but Qwest disagreed, <u>Qwest claims</u> this is unprecedented in the PID process.

(Action Item*) Qwest to distribute an updated PO-19 by COB 6/14/02.

(Action Item*) CLECs to review updated PO-19 and reply by COB 6/19/02.



3. Review of ROC Approved PID Changes

PO-9 Qwest to added language to specify "C" orders included are limited to inward order activity. Approved by AZ TAG.

PO-16 AZ TAG approved – definition incorporating CMP

OP-3,4,5,6 & MR-3,4,6,7,8,10 AZ TAG agreed to UNE-P Centrex 21 disaggregation.

OP-4 AZ TAG approved the change to a 15 day benchmark for loops with conditioning

OP-6 AZ TAG agreed to exclude orders delayed solely for customer caused misses.

4. 14 State PID

Qwest stated that parties are very close to a single plan with a few differences in definitions and the state specific differences standards and reporting levels. Qwest proposed published a 14 state PID with standard differences will be incorporated. PO-5 B & C have differences in the definitions for Arizona and the results for PO-5E have been very elosegood. Qwest suggested these that AZ adopt the ROC version of PO-5 reflect the ROC definition and all parties agreed. Qwest will add reporting of PO-15 and OP-15 from the ROC to Arizona reports. and Once a new definition for PO-19 is finalized, it will be different for Arizona until the Long Term PID administration group can consider it for the other states..

(Action Item*) Qwest to publish new PID for 14 states with state specific exceptions by June 28, 2002.

5. Review of New Manual Service Order Accuracy PID, PO-20

Qwest will begin manual data collection in June with approximately 400-500 orders per product category with the results published in the July report. The PID will be diagnostic and will be looked at under the Long Term PID Administration. The PID was generated by in response to a KPMG report and at the direction of the ROC Steering Committee, but has not been discussed in the ROC yet. AT&T and WCOM suggested the ROC should address the PID first. The Steering Committee is reviewing at this time. Qwest will be submitting the draft as diagnostic, the CLECs will have a comment period.

(Action Item*) CLECs to have comments back on draft of PO-20 by COB June 27, 2002.

6. MIL Review

There were six action items from the May 21 TAG Meeting remaining open and all six were closed before the beginning of this meeting. There were five new action items that will be added to the MIL.

1. Next TAG Meeting

Please see the dates below for scheduled TAG Meeting dates and times:

Thursday, June 27, 2002 at 8:30 AM (AZ time)

The meeting will be a conference call.

EXHIBIT 2



To: Robert.Dryzgula@cgey.com, Robert.Dryzgula@cgey.com, elizabeth.lehr@cgey.com, elizabeth.lehr@cgey.com, susan.hayslip@cgey.com, david.mcelroy@cgey.com, david.mcelroy@cgey.com, Prescott@tmn.usa.capgemini.com, debra.prescott@cgey.com, jerry.stroud@cgey.com, jerry.stroud@cgey.com, MAS@cc.state.az.us, mjarnol@gwest.com, MJR@cc.state.az.us, MJR@cc.state.az.us, mkalleberg@cc.state.us.az, mkalleberg@cc.state.us.az, rboyles@cc.state.us.az, rboyles@cc.state.us.az, ckempley@cc.state.us.az, ckempley@cc.state.us.az, dsmith@cc.state.us.az, dsmith@cc.state.us.az, gregm@ggga.net, gregm@ggga.net, hagoodb@bellsouth.net, hagoodb@bellsouth.net, rhip@bellatlantic.net, rhip@bellatlantic.net, rita.hammers@cgey.com, rita.hammers@cgey.com, chad.wamer@wcom.com, chad.warner@wcom.com, dbuhler@qwest.com, dbuhler@qwest.com, gerald_schumm@hp.com, jerry.stroud@cgey.com, jxmadde@qwest.com, jxmadde@qwest.com, khaile@qwest.com, khaile@qwest.com, larry.tierney@cox.com, larry.tierney@cox.com, liz.balvin@wcom.com, liz.balvin@wcom.com, rwolters@att.com, rwolters@att.com, connolly@csusa.net, Timothy@tmn.usa.capgemini.com, Thomas.F.Dixon@wcom.com, Thomas.F.Dixon@wcom.com, tom.priday@wcom.com, tom.priday@wcom.com, WoodE@PerkinsCoie.com, WoodE@PerkinsCoie.com, becky.oliver@wcom.com, becky.oliver@wcom.com, bill_koerner@hp.com, bill_koerner@hp.com, curt_carland@hp.com, curt_carland@hp.com, cxorte2@qwest.com, cxorte2@qwest.com, cvivero@qwest.com, cvivero@qwest.com, eyockus@fcc.gov, eyockus@fcc.gov, diane_hoschler@hp.com, diane_hoschler@hp.com, jnimrod@qwest.com, jnimrod@qwest.com, james_oconnell@hp.com, james_oconnell@hp.com, finneganjf@att.com, finneganjf@att.com, joyce.hundley@usdoj.gov, joyce.hundley@usdoj.gov, Mark.Cook@ey-as.com, dcooke@qwest.com, knewlan@qwest.com, knewlan@qwest.com, lchase@Covad.com, lchase@Covad.com, Inotari@qwest.com, Inotari@gwest.com, mjarnol@qwest.com, MAS@cc.state.az.us, mdoberne@Covad.com, mdoberne@Covad.com, mgwill 1@ qwest.com, mgwill 1@ qwest.com, mluckri@ qwest.com, mluckri@ qwest.com, smaffei@qwest.com, smaffei@qwest.com, scasey@qwest.com, scasey@qwest.com, thiones@qwest.com, thiones@qwest.com, baboyd@qwest.com, dkbac@aol.com, hhaney@qwest.com, ellen.pritts@cgey.com, ellen.pritts@cgey.com

cc:

Subject: 14 State PID Document CP-1249

Please see the message below and the enclosed file.

Thank you, Debra Prescott debra.prescott@cgey.com Cap Gemini Ernst & Young 1438 W. Broadway Rd. Ste. B240 Tempe, AZ 85282 Tel: 480 736-8500 Cell:817 832-0198) ---- Forwarded by Debra Prescott/TMN/CGEYNAR on 06/26/2002 03:46 PM ----

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<jnimrod@uswest.com>, "Monica

<mluckri@notes.uswc.uswest.com> 14 State PID Document Subject:

Debra, Please forward the attached message to the AZ TAG. Thanks, Kathy Haile

TO AZ TAG MEMBERS;

As agreed in the June 13, 2002 AZ TAG meeting, Qwest has created a 14 state PID document incorporating state specific standard differences where applicable. This reflects the agreement in the TAG to merge the AZ and ROC PIDs, adopting PO-5, PO-15 and OP-15 from the ROC PID in AZ. definitions are the same as the previously approved versions from the ROC 5.0 PID. State specific standards for Arizona and Colorado, where unique, have been shown separately under affected PIDs to facilitate the creation of this unified PID document for the 14 states of Qwest's local service region.

This completes Action Item AI.06.13-05.

Thanks,

Kathy Haile

(See attached file: 14 State 271 Wkg PID ver 5.0-26Jun02.doc)

(See attached file: 14 State 271 Wkg PID ver 5.0-26Jun02.doc)



- 14 State 271 Wkg PID ver 5.0-26Jun02.doc